



## YOUR CARE TEAM

You are important to us.

Our team of professionals work closely together to ensure your quality of care.

**PATIENT NAME:** \_\_\_\_\_

**SITE:** SOMERSET

**PHYSICIAN PROVIDER:** DR. PHILLIP REID

**ADVANCED PRACTICE PROVIDER:** RACHEL CARROLL, APN-BC

### **NURSE TRIAGE:**

PHONE: 732-390-7750 x0217

EMAIL: [astera.triage@asterahealthcare.org](mailto:astera.triage@asterahealthcare.org)

### **PATIENT NAVIGATOR:**

Mercedes Burch, LPN

PHONE: 732-390-7750 x3327

EMAIL: [mercedes.burch@asterahealthcare.org](mailto:mercedes.burch@asterahealthcare.org)

### **SOCIAL WORK:**

Neshama Marcus, LMSW, Director

PHONE: 732-853-1038

EMAIL: [social.work@asterahealthcare.org](mailto:social.work@asterahealthcare.org)

### **PALLIATIVE MEDICINE & SUPPORTIVE CARE:**

Tina Basenese, APN, Director

PHONE: 732-853-1314

EMAIL: [palliative@asterahealthcare.org](mailto:palliative@asterahealthcare.org)

## IMPORTANT CONTACTS

### **TREATMENT SCHEDULER:**

Judy Lagos

PHONE: 732-390-7750 x0428

EMAIL: [judy.lagos@asterahealthcare.org](mailto:judy.lagos@asterahealthcare.org)

### **BILLING CALL CENTER:**

PHONE: 800-220-8369

BIOREFERENCE (LAB) BILLING: 800-229-5227

## AUTHORIZATIONS

### **IN-OFFICE INFUSIONS, INJECTIONS, & BONE MARROW BIOPSIES:**

Natasha Scutro

PHONE: 732-390-7750 x0349

EMAIL: [natasha.scutro@asterahealthcare.org](mailto:natasha.scutro@asterahealthcare.org)

### **DIAGNOSTIC IMAGING:**

X-RAYS, SCANS (PET, CT, MRI), ULTRASOUNDS, ETC.

Yolanda Newsom

PHONE: 732-390-7750 x0412

EMAIL: [imaging@asterahealthcare.org](mailto:imaging@asterahealthcare.org)

### **INTERVENTIONAL RADIOLOGY (BIOPSIES, PORTS, PARACENTESIS, THORACENTESIS):**

Jessica Labanda

PHONE: 732-390-7750 x0347

EMAIL: [outptrequest@asterahealthcare.org](mailto:outptrequest@asterahealthcare.org)

### **ASTERA ORAL MEDICATIONS/PRESCRIPTIONS:**

PHONE (Refills): 732-390-7750 x0307

PHONE (All Other Questions): 732-390-7750 x9010

## FORMS & COPIES

### **LETTERS OF SUPPORT/MEDICAL NECESSITY FOR GOVERNMENT BENEFITS (FMLA, SSDI/DISABILITY):**

Carol Gordon

PHONE: 732-390-7750 x0114

EMAIL: [medical.letters@asterahealthcare.org](mailto:medical.letters@asterahealthcare.org)

### **COPIES OF MEDICAL RECORDS:**

Jean Allen

PHONE: 732-390-7750 x0438

EMAIL: [medical.records@asterahealthcare.org](mailto:medical.records@asterahealthcare.org)

## **LOGIN TO CARESPACE (PATIENT PORTAL) FOR ALL LAB WORK**

**FOR ASSISTANCE WITH CARESPACE:** Fatiima Braxton, Office Manager

732-390-7750 x0103, [fatiima.braxton@asterahealthcare.org](mailto:fatiima.braxton@asterahealthcare.org)

Please keep in mind that these extensions are only operable during normal business hours. There is a physician reachable 24 hours/day, 7 days/week for emergencies by contacting our office and speaking with our on-call service.